### SERVICE HOTLINE

## REFERENCE NUMBER: 033/2023

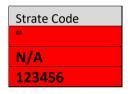
13 March 2023

## REAL-TIME CLEARING SYSTEM (RTC) – CLEAN-UP OF CLIENT DETAILS

We have noted client accounts are being loaded with invalid data in the field for 'Strate code'. This field is being populated with various values not aligned to the intended use of this field.

Users and software providers are advised the Strate code field will be used at the launch of the securities collateral service and as such request all members to remove any data from this field if it is not applicable.

Below is an example of invalid data observed in the Strate code field.



Kindly contact <u>VaneshriC@jse.co.za</u> should you have any queries.

# JS≣

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## Markets/Services:

JSE Derivative Markets

- Equity Derivatives
- Currency Derivatives

Environment(s): Production

### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre: +27 11 520 77 77 or e-mail CustomerSupport@jse.co.za

#### **Issued By:**

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